

YOUR **SAME DAY** PICK UP & DELIVERY DRYCLEANING SERVICE

# 2 YOUR DOOR DRYCLEANING

## CUSTOMER REGISTRATION

NAME:

ADDRESS:

TELEPHONE:

MOBILE:

EMAIL:

DATE OF BIRTH (BIRTHDAY CLUB):

HOW DID YOU HEAR ABOUT US?

<input type="checkbox"/> ONLINE	<input type="checkbox"/> FRIEND	<input type="checkbox"/> CONCIERGE	<input type="checkbox"/> COLLEAGUE
<input type="checkbox"/> YELLOWPAGES	<input type="checkbox"/> OTHER	PLEASE SPECIFY	

## PAYMENT DETAILS

CARD TYPE:  MASTERCARD  VISA

CARD NUMBER:

EXPIRY DATE: /

NAME ON CARD:

## CLEANING PROCESS FOR SHIRTS

Business Shirts and Fitted Shirts (or tailored shirts) are cleaned using two different methods. Below is an explanation of each shirt and how it is cleaned. If you are unsure what type of shirt you are leaving for cleaning, please contact us. Alternatively, we will clean them using the method that will best maintain the shirt's fabric and shape.

**BUSINESS SHIRTS:** Regular business shirts are most commonly worn. Their shape is loose, rather than tailored. Business Shirts are laundered, pressed on a shirt unit and finished with a hand iron.

**FITTED SHIRTS:** Shirts with a tailored/fitted shape. Many (but not all) are made from elastine based fabrics and are dry cleaned or gentle washed to retain the shirt's shape. Fitted shirts are hand pressed rather than on a shirt unit.

ALL  
CUSTOMERS  
PLEASE READ  
REVERSE  
& SIGN

TEL 0408 369 432 EMAIL [admin@2yourdoor.com.au](mailto:admin@2yourdoor.com.au) [www.2yourdoor.com.au](http://www.2yourdoor.com.au)



## DELUXE CLEANING

Deluxe Cleaning is a cleaning process we use on certain garments to preserve their appearance, increase their life and prevent damage. It is a must when it comes to certain items (see below) and is recommended if you have any garments that are delicate or are treasured items.

Deluxe items are cleaned on a short cycle and at a low temperature short extraction. They are hand finished and are treated with the care that they deserve. Due to the special care taken and the additional work required, they are charged at a higher rate.

We will always Deluxe Clean items that require it. We also suggest that if you have delicate/special garments that you would like us to Deluxe Clean that you advise us with a note in your dry cleaning bag.

### WE ALWAYS DELUXE CLEAN GARMENTS:

- Are made out of very delicate fabric eg. silk chiffon, silk velvet, metallic fibre, all evening wear, wedding and bridesmaids dresses.
- Garments with suede/leather trims, beads/sequins, large difficult stains, ink, coffee, wine, blood
- Garments with a care label displaying this symbol . The  symbol is placed on the care label by the manufacturer to instruct the dry cleaner that the item must be delicately cleaned.

## PAYMENT TERMS & CONDITIONS

2 YOUR DOOR Dry Cleaning will only return Dry Cleaning upon FULL completion of the Registration Form. 2 YOUR DOOR Dry Cleaning will have all received garments dry cleaned but until Payment Details are received, the company will hold onto the dry cleaning.

**IMPORTANT NOTE:**  
your payment will show as CENTENNIAL GARMENT SERVICES on your Credit Card Statement

## DECLARATION

I \_\_\_\_\_ declare that the details provided in this registration are true and correct. I grant full permission for 2 YOUR DOOR Dry Cleaning to automatically charge the above account upon the completion of any authorised dry cleaning carried out.

I acknowledge that I have read the information above and I agree to the Terms and Conditions as set out by 2 YOUR DOOR Dry Cleaning. I also acknowledge that I have read and understood the Company Policy on Deluxe Cleaning and Shirt Cleaning and that unless contacted by the customer, 2 YOUR DOOR Dry Cleaning will use their discretion in determining how to best clean garments.

Please note if you are a new customer a \$9.95 deposit will be charged to your credit card for your Dry Cleaning Bag. This is fully refundable upon the return of your bag if you discontinue using our service. This deposit does not apply if you are visiting the building and are a one time user of the service.

SIGNATURE:

DATE: